



CUI//SP-PROPIN

# RMA Request Form

BK-F8550-01 Rev D

ONCE CUSTOMER INFORMATION IS ADDED, THIS DOCUMENT IS CONSIDERED

**PROPRIETARY**

Access Limited to Internal or NDA Only

**Company Name:** \_\_\_\_\_ **Email:** \_\_\_\_\_  
**Requested By:** \_\_\_\_\_ **Phone:** \_\_\_\_\_

Please select your reason for return:

- Order Error
- Shipping Error
- Customer Error

Please give details on the reason for this return: \_\_\_\_\_

Please select your credit option:

- Credit Card Used
- Account Used

## Product and Return Information

Part Number	Quantity	Order Number	Unit Price	Extended Price

If any radios are being returned, please provide the serial numbers below. If the below is not enough space, please attach the serial numbers in an Excel sheet.

Radio Model	Serial Number	Radio Model	Serial Number

## RMA Process

- After this form is submitted and processed, you will be emailed by the Order Administration department an RMA number. Please send the product back and a copy of the RMA to:  
 BK Technologies  
 Attn: Quality Control Manager RMA [Number]  
 7100 Technology Dr  
 West Melbourne, FL 32904
- Once you have shipped the items, please contact [orders@bktechnologies.com](mailto:orders@bktechnologies.com) with your tracking number.
- Credit for returned item will occur when product is received and inspected by Quality Assurance. Please allow some time for processing after the returned product is received.
- Orders may be subject up to a 25% restocking fee.
- Please contact [orders@bktechnologies.com](mailto:orders@bktechnologies.com) to place a new order with a new PO if one is required.

Name: \_\_\_\_\_ Date: \_\_\_\_\_

**PLEASE RETURN THE COMPLETED FORM TO [ORDERS@BKTECHNOLOGIES.COM](mailto:ORDERS@BKTECHNOLOGIES.COM)**

**CUI - RESTRICTED**

Access Limited to Authorized Personnel  
Controlled Unclassified Information (CUI)

12/12/2024