



CUI//SP-PROPIN

# RMA Request Form

BK-F8550-01 Rev B

ONCE CUSTOMER INFORMATION IS ADDED, THIS DOCUMENT IS CONSIDERED

**PROPRIETARY**

Access Limited to Internal or NDA Only

**Company Name:** \_\_\_\_\_ **Email:** \_\_\_\_\_  
**Requested By:** \_\_\_\_\_ **Phone:** \_\_\_\_\_

Please select your reason for return:

- Order Error
- Shipping Error
- Customer Error

Please give details on the reason for this return: \_\_\_\_\_

Please select your credit option:

- Credit Card Used
- Account Used

## Product and Return Information

Part Number	Quantity	Order Number	Unit Price	Extended Price

Additional Coments: \_\_\_\_\_

## RMA Process

- After this form is submitted and processed, you will be emailed by the Sales department an RMA number. Please send the product back and a copy of the RMA to:  
 BK Technologies  
 Attn: Quality Control Manager RMA [Number]  
 7100 Technology Dr  
 West Melbourne, FL 32904
- Once you have shipped the items, please contact sales@bktechnologies.com with your tracking number.
- Credit for returned item will occur when product is received and inspected by Quality Assurance. Please allow some time for processing after the returned product is received.
- Orders may be subject up to a 25% restocking fee.
- Please contact sales@bktechnologies.com to place a new order with a new PO if one is required.

Name: \_\_\_\_\_ Date: \_\_\_\_\_

**PLEASE RETURN THE COMPLETED FORM TO [SALES@BKTECHNOLOGIES.COM](mailto:SALES@BKTECHNOLOGIES.COM)**

**CUI - RESTRICTED**

Access Limited to Authorized Personnel  
Controlled Unclassified Information (CUI)

5/9/2024