



7100 Technology Drive
West Melbourne, FL 32904
1-800-422-6281

Service Bulletin

BKSB-1033
Issue Date 08-9-2012

Type: Firmware and PC Radio Editor Updates

Issue: Implementation of added features and functions.

Affected Models: KNG digital portables, mobiles and remote heads.

Recommended Action: Update radio firmware and software.

Added/Updated radio features:

Channel Number + Zone Label

Adds display line to show selected channel number and selected zone label.

Home Channel

Adds assignable Home Channel button or menu item.

Dual Mode Scan List Selection

Adds user selectability to dual mode scan list.

Digital DTMF decode

Allows DTMF paging in digital operation.

Vote Scan List

Allows user selectable vote scan channels on radios with optional vote scan.

Mobile GPS Support

Adds support for optional mobile radio GPS features.

Enhanced Control Lock

Designate which items are disabled when Control Lock is selected.

Default Squelch

Changed preset squelch value to allow audio at lower signal level.

Wide Area Trunking

Adds wide area single site support.

Expanded Keypad Programming

Adds additional items to conventional keypad programming functions.

Additional information can be found in the firmware release notes available in the support material section at www.relm.com.



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Firmware Update

Parts and Equipment Requirements:

- 1- KAA0710 Programming Cable
- 1- Firmware Update from RELM.com

Procedure:

- 1) Verify the radio firmware revision installed in your KNG.
Select "Versions" from the radio menu.
Update radios who's software version is less than 4.5.0.

- 2) Download and install the KNG Field Update 4.5.0 for your portable, mobile or remote mount control head from the service section of the www.relm.com.

Shortcut: http://www.relmservice.com/products/BK_Digital.asp

Software Update

NOTE: Radios with software version 4.5.0 may require an updated Neovision radio editor. The compatible Neovision radio editor version is 1.4.19

Customers with a registered copy of the radio editor can download the latest release from the service section of relm.com by entering a valid serial number on the Software Update page.

<http://www.relmservice.com/software/update.asp>

Authorized customers can download the updated version by logging in prior to navigating to the software section of the website.

The latest revision may also available be purchased from your RELM/BK Radio dealer or directly from RELM Wireless by at (800) 821-2900