Service Bulletin

BK TECHNOLOGIES

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BKSB-1067
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BK RADIO

Issue: No PTT transmit from accessory port, pin 12. This was caused from the previous firmware release 5.5.0q.

Importance: High

Affected Models: KNG-Mobile

Recommended Action: Update unit with firmware version 5.5.0r.

The "All-In-One" firmware application can be downloaded from BK Technologies, Inc. website at: https://bktechnologies.com/service-portal/products/BK_KAA0733
Note: The release notes are included with the firmware download.

The release notes can be downloaded from BK Technologies, Inc. website at: Release Notes

Radio Firmware Update

Parts and Equipment Requirements:

1- KAA0710 Programming adaptor (portables) and USB Cable
1- Firmware Update from BKTechnologies.com

Procedure:

1. Verify the radio firmware revision installed in your KNG.
   Select "Versions" from the radio menu to see the radio firmware version.
2. Execute the "All-In-One" firmware application.
3. Connect the KAA0710 programming adaptor (portables) and USB cable.
4. Making sure the radio is off, push the PTT and switch the radio on.
5. The LED indicator on the radio should be flashing blue. Select the [Start] button on the application.

When firmware flashing is complete the radio will reboot and will be ready to use.