Service Bulletin

BK TECHNOLOGIES

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BK RADIO

Issue: A radio lockup or faulty operation may occur if the firmware versions between the KNG-Mxxx/KNG-MxxxR series and the connected Control Heads (KAA0660 and KAA0670) does not match.

Importance: High

Affected Models: All KNG-M Series, KAA0660 (Remote Control Head), and KAA0670 (Handheld Control Head).

Recommended Action: Make sure the firmware versions are the same release.

How to check the Firmware Version

KNG-Mxxx

1. From the [Menu] list select [Versions] and note the "Release".
   Note: If [Versions] is not listed in the menu list, then it can be added using the RES editor.

KNG-MxxxR

1. Using the control head and in the [Menu] list select [Versions] and note the "Release."
   Note: If [Versions] is not listed in the menu list, then it can be added using the RES editor.

KAA0660

1. Using the KAA0660 Vol/Pwr Switch, switch "off" the KAA0660.
2. Press and hold the [Home] button and switch the unit back "on".
3. When the "Configuration Menu" appears, release the [Home] button.
4. From the [Menu] list select [Versions] and note the "Release".

KAA0670

1. Using the KAA0670 Pwr Switch, switch "off" the KAA0660.
2. Press and hold the [Home] button and switch the unit back "on".
3. When the "Configuration Menu" appears, release the [Home] button.
4. From the [Menu] list select [Versions] and note the "Release".