

Service Bulletin

BKSB-1028 Issue Date 08-06-2009

7100 Technology Drive West Melbourne, FL 32904 1-800-422-6281

Issue: Radio feature updates and improves inter-processor communications.

Affected Models: All KNG digital portables.

Recommended Action: Update radio firmware. It is recommended by BK Radio that this upgrade be performed on all KNG portable radios with a serial number below 0920000.

(Please note: This program will validate the firmware revision level within the unit before writing any information. The update will only be written if required.)

Update/Added radio features:

Squelch Control

Adds user-adjustable squelch control as a programmable button or menu item.

KNG Cloning Ability

Updates operation to require fewer steps when cloning.

Vote Scan

Enable the KNG to factory installed Vote Scanning.

NOTE: Vote scanning is an optional feature that must be installed by the factory.

Parts and Equipment Requirements:

- 1- KAA0700 Programming Cable
- 1- Firmware Update from RELM.com

Procedure:

1) Verify the radio firmware revision installed in your KNG.

Depending on the currently installed firmware the revision number can be checked by either pressing the "1" key or selecting "Version" from the programmed menu.



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The current Core revision is 3AE1717A

NOTE: The KNG Field Update Program automatically checks the installed firmware revision and only installs the update if required.

2) Download, install and run the KNG Field Update Program (*KNG_Update_0809.zip*) from the service section of the www.relm.com.

Firmware Page: http://www.relm.com/Sections/Service/BK_Firm.asp