



7100 Technology Drive
West Melbourne, FL 32904
1-800-422-6281

Service Bulletin

BKSB-1021
Issue Date 12-16-04

Issue: Protects against an unlikely though possible software timing problem when battery saver is enabled.

Affected Models: DPHx expanded band portables.

Recommended Action: Upgrade DSP firmware to Rev. 31688543. It is recommended by BK Radio that this upgrade be performed on all DPHX flash programmable radios with a serial number below 0443001.

(Please note: This program will validate the software revision level within the unit before writing any information. The update will only be written if required.)

Parts and Equipment Requirements:

- 1- LAA0725 Programming Cable
- 1- Software Patch from RELM.com

Procedure:

1. Verify the DSP firmware revision installed in your DPHx by pressing and holding the "0" button. Radios displaying codes of 30FB554B or 31618180 will require this update. Radios programmed with the current revision as of the date of this notice will display 31688543.
2. Download and run patch (*DPHx_1204.zip*) from the service section of the www.relm.com. (http://www.relm.com/Sections/Service/BK_Firm.asp)