

Service Bulletin

BKSB-1051 Issue Date 6/7/2017



Issue: Firmware inadvertently loaded into the wrong radio

Importance: Resolves ability to load firmware into the wrong radio

Affected Models: KNG-Pxxx, KNG2-Pxxx

Recommended Action: Follow instructions below

NOTE: THIS BULLETIN DOES NOT APPLY TO KNG-S MODELS

Lightning Light KNG2 Bulletin

- (1) 5.5.0c Lightning Light upgrade files for both the KNG and KNG2 can be inadvertently loaded into the wrong radio. If this happens, the radio can be powered off, put back into firmware update mode, and loaded with the correct firmware.
- (2) Starting with the 5.6.0 release Lightning Light upgrades will be correctly locked to their associated platform. However, anyone updating firmware from before 5.5.0c to 5.6.0 will first need to update to 5.5.0c.

5.5.0c Update

KNG2 radios with 5.5.0b and prior firmware report themselves as a KNG1 while in flash upgrade mode. Users can inadvertently mismatch the 5.5.0c firmware update. Pay close attention to the firmware filename. Firmware 5.5.0c 61 Firmware 5.5.0c G2 5.5.0b / 5.5.0c NOTE: If the user loads the wrong firmware into their radio, they can easily recover by placing the radio back into firmware upgrade mode and loading the correct firmware file.

